

# Residents of Parklake Village HOA

On October 2, 2015, BEST TRASH will be your new trash and recycling collection provider.

Trash will be collected twice weekly on TUESDAY and FRIDAY.

Recycle will be collected once weekly on FRIDAY at the curb with new Best Trash provided 64 gallon recycle carts.

Please have trash and recyclables out to the curb by 7:00 a.m. for collection.

**GARBAGE COLLECTION:** Garage door service is for household garbage only. Refuse (trash) must be in containers not exceeding 40 gallons or weighing over 40 pounds. Household garbage is waste generated inside your house. Trash bags or containers must be accessible and visible near your garage. Due to liability reasons, Best Trash personnel will not go behind any gates to access waste. **All other waste must be placed at the curb according to guidelines below.**

Items excluded from normal collection are dirt, rocks, bricks, tile, concrete, tires, batteries, motor oil, cooking oil, waste generated by a private contractor or any materials or items deemed hazardous materials.

Please do not dispose of gasoline, motor oil, paints, cooking oil, or any other liquid items in a container that is not visible to Contractor personnel. If it results in spillage, that causes a stain, Best Trash is not responsible for the cleanup. Best Trash will leave a tag explaining the reason for non-collected item(s).

Trees, shrubs, brush trimmings and fencing (no greater than 4 feet long, no branch exceeding 4 inches in diameter, bundled and tied in bunches of no more than 40 pounds) may be placed to the curb on both collection days by 7:00 a.m. for collection. The bundling is required to allow quick pickup and size limitations are required to avoid damaging the equipment in the compaction process. Yard waste (grass clippings, leaves, weeds, etc.) must be contained in bags (no greater than 40 pounds) and placed to the curb by 7:00 a.m. for collection.

Items such as appliances, furniture, carpet (**up to 1 room, less than four feet wide/bundled and tied not exceeding 40 pounds per bundle**), will be collected on both services days at the curb. . By Federal Law, refrigerators, freezers, and any other items containing Freon must be inspected and drained of Freon by a licensed AC/Cooling Technician, and have an accompanying bill/receipt to validate such service was performed.

An enhanced feature of Best Trash is our special pick-up service for items excluded by the contract. If notified in advance, Best Trash will meet with you prior to your collection day to determine a price to haul away non-contract items. If you do not notify Best Trash of such a special pick-up before your scheduled collection day, we will leave a notice for you to contact Best Trash during office hours to determine a price and arrange a time for the special collection.

**RECYCLE COLLECTION:** Best Trash takes great pride in recycling. Ensuring the best recycle program for our customers takes time and effort by both parties. Please remove caps, liquids and food products from containers. Please only use the recycle bins for recyclable materials, not as an extra trash container.

Best Trash will collect **all paper products (including cardboard), plastics 1-7, aluminum and tin cans and all colors of glass** that are placed within the provided recycling container. To conserve space in your recycle bin, please flatten all boxes and condense all plastic containers. If items exceed container capacity, please place them adjacent to the bin labeled "RECYCLE" in containers, bags, boxes or bins up to 40 gallons in size.

Best Trash will provide each current resident with one 64 gallon recycle cart. Best Trash will replace any cart that are defective or otherwise become unusable due to normal wear and tear. Lost or stolen carts can be replaced at \$65.00 each by calling Best Trash. 281-313-2378.

Holidays: If your garbage collection day falls on a holiday (New Year's Day, Memorial Day, July 4<sup>th</sup>/Independence Day, Labor Day, Thanksgiving Day, and Christmas Day), the **collection will be made on the next regularly scheduled collection day.**

## **HOLIDAY SCHEDULE 2015**

December 25, 2015 (Christmas Day): NO COLLECTION

January 1, 2016 (New Years Day): NO COLLECTION

**GARBAGE** collection will resume as regularly scheduled on TUESDAY after the holiday.

**RECYCLE** collection will resume on the next regularly scheduled FRIDAY collection day: Friday January 8 (after Christmas/New Year holidays). Unfortunately, due to the way the holidays fall for Christmas Day and New Years Day there will be NO recycle collection for Friday December 25 or Friday January 1. If you have more than will fit in your trash can or recycle container, please place bags or boxes (not exceeding 40 pounds) next to the containers for collection on the scheduled collection day.

**BEST TRASH**

**281-313-2378**

**www.best-trash.com**